

PRODUCT AND SERVICES BULLETIN

ISSUED: July 31, 2026



End of Product Sale (EoPS) Notice for Select Ribbon SBC 1000 Configurations with Two Primary Rate Interface (PRI) Cards

Ribbon Communications Inc (“Ribbon”) announces the End of Product Sale (EoPS) of select SBC 1000 configurations that contain 2 PRI interface cards (each card can provide 2 licensable PRI ports – for a total of 4 licensable PRI ports per system).

The recommended replacement configuration options are SBC 1000 systems with 1 PRI card (2 licensable PRI ports per system). Table 1 lists the SBC 1000 system SKUs affected by this notice and the recommended replacements.

Table 1: Select SBC 1000 PRI System EoPS Product Codes

EoPS SKU	Description	Replacement SKU(s)	Description
SBC-1K-R-P	REVISED SBC 1000 CHASSIS W/ 1 PRI, 2 MEDIUM DSPS. LICENSABLE GROWTH TO 4 PRI. SIP:SIP LICENSABLE	SBC-1K-R-P-2 (New)	REVISED SBC 1000 CHASSIS W/ 1 PRI, 2 MEDIUM DSPS. LICENSABLE GROWTH TO 2 PRI. SIP:SIP LICENSABLE
SBC-1K-R-FXS-P	REVISED SBC 1000 CHASSIS W/ 1 PRI, 4 FXS, 2 MEDIUM DSPS. LICENSABLE GROWTH TO 4 PRI, 24 FXS. SIP:SIP LICENSABLE	SBC-1K-R-FXS-P2 (New)	REVISED SBC 1000 CHASSIS W/ 1 PRI, 4 FXS, 2 MEDIUM DSPS. LICENSABLE GROWTH TO 2 PRI, 24 FXS. SIP:SIP LICENSABLE

SBC-1K-R-4P-FXSFXO-E	REVISED ENTRY SBC 1000 CHASSIS W/ 2 PRI, 4 FXO & 4 FXS. PREMIUM FEATURES (INCLUDING SIP:SIP) LICENSABLE	SBC-1K-R-2P-FXSFXO-E2 (New)	REVISED ENTRY SBC 1000 CHASSIS W/ 2 PRI, 4 FXO & 4 FXS. PREMIUM FEATURES (INCLUDING SIP:SIP) LICENSABLE
SBC-1K-R-4P-FXSFXO-GW	REVISED GATEWAY SBC 1000 CHASSIS W/ 2 PRI, 4 FXO & 4 FXS. LICENSABLE GROWTH TO 4 PRI. TOP-UP LICENSE REQUIRED BEFORE PREMIUM FEATURES (INCLUDING SIP:SIP) CAN BE LICENSED AND ENABLED.	SBC-1K-R-2P-FXSFXO-GW (Existing)	REVISED GATEWAY SBC 1000 CHASSIS W/ 1 PRI, 4 FXO & 4 FXS. LICENSABLE GROWTH TO 2 PRI. TOP-UP LICENSE REQUIRED BEFORE PREMIUM FEATURES (INCLUDING SIP:SIP) CAN BE LICENSED AND ENABLED
SBC-1K-R-P-S	REVISED SBC 1000 CHASSIS W/ 1 PRI, 2 MEDIUM DSPS, LATE GEN ASM. LICENSABLE GROWTH TO 4 PRI. SIP:SIP, SFB & TEAMS SBA LICENSABLE	NO REPLACEMENT IS PLANNED DUE TO LOW SALES VOLUME.	
SBC-1K-R-FXS-P-S	REVISED SBC 1000 CHASSIS W/ 1 PRI, 4 FXS, 2 MEDIUM DSPS, LATE GEN ASM. LICENSABLE GROWTH TO 4 PRI, 24 FXS. SIP:SIP, SFB & TEAMS SBA LICENSABLE	NO REPLACEMENT IS PLANNED DUE TO LOW SALES VOLUME.	
SBC-1K-R-FXS8FXO-P-CL	SBC 1000 W/ 1 PRI, 4 FXO, 4 FXS, 2 MEDIUM DSPS, CLOUD LINK W/CCE. LICENSABLE GROWTH TO 4 PRI, 16 FXS, 8FXO SIP:SIP LICENSABLE	NO REPLACEMENT IS PLANNED DUE TO LOW SALES VOLUME.	
SBC-1K-R-FXS8FXO-P-S	REVISED SBC 1000 CHASSIS W/ 1 PRI, 4 FXO, 4 FXS, 2 MEDIUM DSPS, LATE GEN ASM. LICENSABLE GROWTH TO 4 PRI, 16 FXS, 8FXO SIP:SIP, SFB & TEAMS SBA LICENSABLE.	NO REPLACEMENT IS PLANNED DUE TO LOW SALES VOLUME.	
SBC-1K-R-FXS8FXO-P	REVISED SBC 1000 CHASSIS W/ 1 PRI, 4 FXO, 4 FXS, 2 MEDIUM DSPS; LICENSABLE GROWTH TO 4 PRI, 16 FXS, 8 FXO, SIP:SIP LICENSABLE	NO REPLACEMENT IS PLANNED DUE TO LOW SALES VOLUME.	

Key Dates

PRODUCT LIFE CYCLE DATES	
Milestone	Date
End of Product Sale (EoPS) Announcement: The date on which Ribbon announced EoPS.	31-Jul-26
Last Quote Date: Date on which the affected product codes are no longer available for quoting.	31-Aug-26
End of Product Availability: Date on which the affected product codes are no longer orderable.	30-Nov-26
End of Product Delivery: Date on which the affected product codes can no longer be shipped.	31-Dec-26
End of RMA Support: Date on which all levels of RibbonCare HW support are no longer available for purchase for the affected product. Ribbon intends to provide RibbonCare HW support services for at least 5 years from the End of Product sale announcement. After the EORMA date, Ribbon may offer Best-Effort RibbonCare Return for Repair support limited by repair parts inventory and/or Technical Support.	Minimum of 5 years from the end of product sale announcement date

Note: Please refer to the Ribbon Product Lifecycle Policy for additional details - <https://ribboncommunications.com/company/company-policies/policies/product-life-cycle-policy>

For More Information

Contact your Ribbon account team or Ribbon Partner. If you do not know how to reach a Ribbon representative, connect with Ribbon via email at [Ribbon Inside Sales](#) or by phone at +1-866.why.rbbn (+1.866.949.7226).

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This bulletin is subject to the existing customer purchase agreement between the parties, which shall control in the event of conflict. The above dates are for planning purposes only, and Ribbon reserves the right to change dates and contents with notice.