PRODUCT AND SERVICES BULLETIN
External Announcement

ISSUED: October 30, 2026

End of Product Sale and End of R&D Support Notice for EdgeMarc 4806 and EdgeMarc 2900e PoE

Ribbon Communications, Inc. ("Ribbon") is announcing the End of Product Sale (EoPS) and End of R&D Support dates for the Ribbon EdgeMarc 4806 and EdgeMarc 2900e PoE appliances. New EdgeMarc 4806 opportunities should be directed to the Edge 8300, the EdgeMarc 4808, or the EdgeMarc 6000. New EdgeMarc 2900e PoE opportunities should be directed to the EdgeMarc 2900E or EdgeMarc 2900A PoE.

SUGGESTED REPLACEMENT OPTIONS

EoPS PRODUCT	PROPOSED REPLACEMENT PRODUCTS
EdgeMarc 4806	Edge 8300, EdgeMarc 4808, EdgeMarc 6000
EdgeMarc 2900e PoE	EdgeMarc 2900E, EdgeMarc 2900A PoE

FREQUENTLY ASKED QUESTIONS

PRODUCT LIFE CYCLE DATES	Milestone Date
Upgrade to the most recent EdgeMarc Software Release Customers with active maintenance agreements (RibbonCare) are encouraged to upgrade to the most recent EdgeMarc Software Release for continued software fixes and security patches. The recommended software release information is available on the Ribbon Support Portal.	Now
End of Product Sale (EoPS) Announcement Date on which Ribbon has announced EoPS	January 29, 2027
End of Product Availability Date on which the affected product codes are no longer orderable in CPQ or via Ribbon channel partners	March 31, 2027
End of Product Delivery Date on which the affected product codes can no longer be shipped	May 31, 2027
End of R&D Support Date on which the affected products will no longer receive software updates. Additionally, the affected products will no longer receive root cause analysis for critical issues, interoperability testing with new hardware/software, and Level 3 R&D support. RibbonCare support level will be 'best effort' Level 1 and 2 Technical Support, which includes access to R&D supported software versions. Please contact your Ribbon channel or account manager for details.	October 31, 2027

Table notes

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1. *The above dates are for planning purposes only, and Ribbon reserves the right to change them with notice.*
2. *In the event this bulletin conflicts with your existing Ribbon purchase agreement, your purchase agreement shall control and take precedence.*

FREQUENTLY ASKED QUESTIONS

FREQUENTLY ASKED QUESTIONS	ANSWER
What action should be taken by customers?	Ribbon recommends that current customers work with their Ribbon Channel or Account Manager(s) to address this EdgeMarc 4806 and 2900EPoE End-of-Product Sales (EoPS)
Where can I find the details on Ribbon's hardware support policy?	Ribbon's product lifecycle policy is available here.

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties, which shall control in the event of conflict. The above dates are for planning purposes only, and Ribbon reserves the right to change them with notice.

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