At a Glance

80+ Global Offices

140+ Countries Represented by our Customers

1000+ Patents

3,350 Employees

$820MIL Revenue*

* based on 2022 results
Ribbon is a leading global provider of communications technology solutions to service providers, enterprises and critical infrastructure sectors. We provide a broad range of high-performance software-based products, network solutions, and services that enable the secure delivery of data and voice communications. In addition, we deliver high-bandwidth networking capacity and connectivity to residential consumers; small, medium, and large enterprises; and industry verticals such as finance, education, government, utilities and transportation.

Our mission is to be a recognized global technology leader providing cloud-centric solutions that enable the secure exchange of information, with unparalleled scale, performance, and elasticity. We are headquartered in Plano, Texas, and have a global presence, with research and development, sales and support locations in over 40 countries around the world.

We have a history of ongoing innovation through acquisitions and organic investments.
Our Customers
Large and Diverse Service Provider and Enterprise Customer Base

Telco and Mobile
- AT&T
- Verizon
- T-Mobile
- Lumen
- Bandwidth
- Windstream
- Bell
- Telus
- SaskTel
- marcatel
- Digicel
- alestra
- inter
- vodafone
- colt
- TalkTalk
- eircom
- TIM
- kpn
- TalkTalk
- vi
- Tata
- BT
- OPTUS
- Telstra
- KDDI
- NTT
- SoftBank
- Rakuten
- MTS

Multi-System Operators
- Rogers
- Videotron
- Eastlink
- Comcast
- Cox
- Charter
- Cable One
- Mediacom
- Buckeye
- BTC
- Cablevision
- CableOna
- Liberty Global
- C&W
- Liberty
- CaW
- Cablemas.
- vtr
- Telefonica
- Vivo
- Sky
- Ziggo
- Unitymedia
- vodafone
- T-Mobile
- O2
- Liberty
- SoftBank
- Rakuten
- MTS

Utilities
- BKW
- CEMIG
- Creos
- CFE
- EnBW
- edf
- SKM
- Bayernwerk
-written
- Axion
- CPTM
- ČD-Telematika
- PKP

Transportation
- DB
- SNCF
- Ameriprise Financial

Government
- NMI
- Novant Health
- Cleveland Clinic
- UnitedHealthcare
- Geisinger
- NewYork-Presbyterian
- CarePoint Health

Finance
- J.P. Morgan
- Wells Fargo
- Goldman Sachs

Healthcare
- Novant Health
- Cleveland Clinic
- UnitedHealthcare
- Geisinger
- NewYork-Presbyterian
- CarePoint Health

Education
- Stanford
- KET
- DFN
- Princeton University
- UC Davis
- Baylor University
- Purdue University

Enterprise Verticals
Our Heritage
Rich History of Innovation Brought Together as Ribbon

- **Session Border Controllers**
  - Secure and interwork VoIP communications networks and enable cloud communications applications
  - Founded 1997

- **Media Gateways**
  - Interwork legacy voice communications networks with VoIP networks
  - Founded 1999

- **Network Modernization**
  - Consolidate and modernize legacy fixed voice communications networks
  - Founded 1967

- **IP Optical Networking**
  - Enable high-capacity broadband connectivity, routing and transport for communications networks
  - Founded 1961
Our Solutions

**TELCO CLOUD**

Ribbon’s cloud-native software enables secure cloud-based voice communications services delivered over private, public and hybrid cloud environments. Ribbon’s Telco Cloud solutions provide secure voice communications, service assurance, network monitoring and fraud prevention while taking advantage of cost-efficient and automated operations using cloud-native approaches.

**IP WAVE**

IP Wave delivers purpose-built IP Optical transport networks with service agility and better economics for all operating environments, such as CSPs, Enterprises, and Critical Industries.

- **Service Agility** – Tailorable to meet specific business and operational needs
- **Better Economics** – Optimized pay-as-you-grow IP Optical solutions providing the right technology and feature-set without over-engineering
- **Evolvable** – architected to allow the rapid introduction of new innovative technologies
- **Practical Automation** – from human-guided to full closed-loop automation
- **Ecosystem Integration** – Processes, people, functionality, and professional services facilitating smooth integration

**Teaming Up to Make Phone Calls**

Ribbon’s SBC allows users to securely make and receive phone calls from anyone in Teams or Zoom.
Your Business, Our Solutions

Service Providers

• Analytics/ML Applications
• Robocall and Fraud Mitigation
• Microsoft Teams Calling
• Security
• Telco Cloud & Cloud Native
• Unified 5G xHAUL
• IP Wave Service Driven Networks
• SDN Orchestration
• 5G xHaul
• Super Converged Multi-access Edge
• Broadband Backhaul
• 400G+ Everywhere
• Open Optical Line Systems

Enterprise

• Analytics/ML Applications
• Voice Threat Prevention
• Contact Center
• Microsoft Teams Calling
• Securing Communications & SIP Trunks
• Unified Communications
• Private Optical Networks
• Data Center Interconnect
• Secure Networks
• Deterministic Transport For Critical Infrastructure
• Field Hardened Service Migration
• UTelco Evolution

Deployed

Networks  Private Cloud  Public Cloud  Hybrid Cloud  Service Provider Networks

MSOs  MNOs  (N)RENS  Private Critical Infrastructure Networks (Rail, Power, Healthcare, etc)  Smart Cities
World-class Global Professional Services

Ribbon offers comprehensive Professional Services to support our industry-leading network transformation, IP Optical, security and analytics communications solutions. Our Global Services organization provides complete life cycle professional services to help our customers plan, design, deploy, integrate, optimize, and manage their communications networks.

Through a unique combination of experience, expertise, breadth, and intellectual property, we can help customers large and small, deploy and migrate to secure, next generation IP, Optical and software-based communications solutions, whether on-premise or in the cloud. We enable our customers introduce new technologies, new revenue-generating network services, and new business models faster, thereby maximizing their investments. With every customer, every engagement, every project, our goal is to become your trusted partner, who is mutually accountable and completely invested in your success.

Sustainability

Ribbon is committed to enhancing our advancing sustainable development while demonstrating accountability for our environmental, social and governance (ESG) performance through our business activities. Our goal is to help transform the lives of people, society and the health of the planet by leveraging our expertise in transforming networks, enhancing security and delivering world-class solutions to the largest communications service providers, enterprises, governments and critical infrastructure sectors around the world. Our team members have a proven track record of not only contributing to our ESG efforts, but also continually giving back to the communities in which they work and live through volunteerism and other altruistic activities.

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Diversity Equity and Inclusion (DEI)

We firmly believe that we can only build a successful organization that thrives on innovation and helping our customers maintain their dominance in the communications value chain by building and fostering a diverse workforce comprised of different voices from around the world. Our goal is to be a leader in DEI by constantly striving to promote equity for all in an inclusive, hardworking, fun and flexible environment that also provides great opportunities for professional growth and development.

Why Ribbon?

For more than five decades many of the world’s largest telecom operators including BT, Bharti Airtel, Softbank, Telefonica, Telus and Verizon; and the most demanding enterprises including J.P. Morgan, the U.S. Department of Defense, United Healthcare and the University of Texas at Austin have trusted Ribbon to help transform, future-proof and secure their communications networks. Our interoperable software-based solutions, which are deployed in communications networks around the world, deliver: carrier-grade reliability; advanced IP automation to easily scale to meet today’s increasing bandwidth and transport requirements for 5G and beyond; and best-in-class security.

Meet Our CEO

Bruce McClelland is CEO and President of Ribbon Communications (Nasdaq: RBBN), a global communications and network solutions provider to service providers, enterprises, and critical infrastructure sectors. Bruce is a technical business leader with a proven history of developing and growing sustainable, profitable businesses through technology and business cycles.

→ Meet the members of our management team

Ribbon

Heritage You Know
Innovation You Need
People You Depend On