



Application Server Call Grabber

Move Calls Seamlessly Between Devices



Today we simply expect to be on the move, no one sits by the phone anymore, waiting for it to ring. Instead, we use multiple devices (desk phone, mobile phone, tablets PC/Macs and WebRTC-based browser clients) to stay connected. The problem is that too many of these devices can't actually talk to each other, forcing users to give out multiple phone numbers and forcing callers to guess which number is the right one to use at a specific moment.

Ribbon Communication's Call Grabber feature, enabled by the Ribbon Application Server, makes it easy to give out one number, answer it on the phone/device that is most convenient and seamlessly move the call to another device as the situation changes. It's effortless to start a call at your desk and move it to your smartphone to leave the office; there is no disruption or break in the conversation. Move calls multiple times between multiple devices, with just the touch of an icon or by entering a simple code. It even works with a home phone or a legacy (dumb) mobile phone.



Features

Call Grabber provides a variety of flexible options. Move calls to your mobile when you have to leave your desk or home without having to 'transfer' the call to your mobile number.

Calls can be moved between desk phones, smartphone clients, tablet clients, PC/Mac clients and web clients. Either a one-touch button or a short dial code initiates the action.

It supports mobile-initiated calls as well as fixed line-initiated calls.

User Benefits

- Continue important calls when –
 - Leaving the home/office
 - Going to lunch
 - Running to printer, bathroom, break room or water cooler
 - Tracking down your boss or colleague
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- Caller is unaware that call has been moved
- No delays or interruptions while call is moved
- Other users still see your phone "Presence" and know you are still on a call
- Supported on any type of mobile device
- Works irrespective of call origination
- Simple to use – with one touch menus or short dial codes.
- Instantly move the call to another device.
- Works with legacy phones too - just dial the Call Grabber number from the device to which you want the call to move and the call is moved

Supported Platforms & Clients

- Ribbon Application Server
- Kandy Business Solutions
- Smart Office Desktop & Mobile Clients
- GENCom Desktop & Mobile Clients
- IP Phones
- Any legacy phone

Contact Us

We are here to help. Let us know if you are interested in a quote or if you have any questions.

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