

# Hosted Voicemail for Enterprises



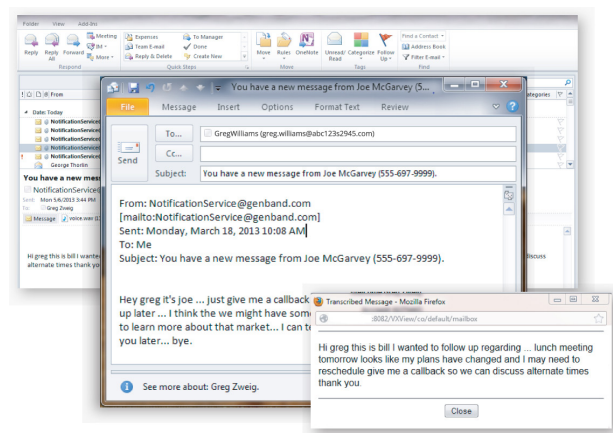
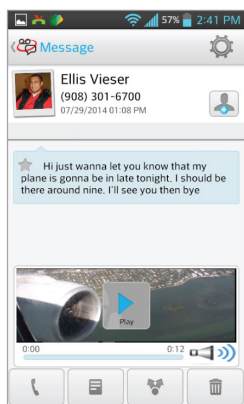
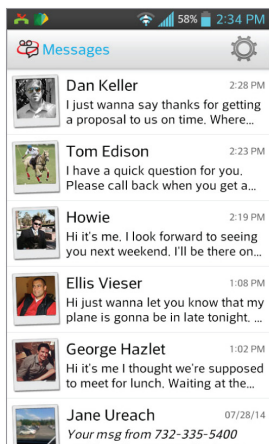
Organizations are faced with numerous communications challenges including increased maintenance fees on legacy messaging systems and platform support that is being reduced or ended. Worse, existing messaging solutions are inefficient and not designed for today's mobile-centric workforce.

Kandy Business Solutions voicemail provides organizations with powerful messaging capabilities hosted in the cloud. Kandy Business interoperates with existing PBXs or IP-PBXs, extending existing investments while providing compelling new unified messaging services.

In many cases, organizations can move to a Kandy Business hosted model for the same or less than what they spend today on maintenance and operation of their existing legacy messaging system. Kandy Business frees enterprises from the challenges and costs of buying, owning, operating, and lifecycle-managing their messaging platform.

## Cloud-based Voicemail Solution

- Move to a pay-for-use model (OPEX) – hosted in the cloud
- Delivers a better mobile user experience
- Integrates with multiple brands of installed PBXs
- Offers a flexible User Interface that can mimic legacy DTMF commands
- Web-based portal for easy configuration



Outlook Integration

## Intelligent Messaging Fixed and Mobile Devices\*

Kandy Business seamlessly blends voicemail, automated attendant services, and fax messaging services with next-generation intelligent messaging services, including voice-to-text, Web portals and intuitive mobile applications. Kandy Business supports visual messaging applications for smartphones. A robust set of fax services ensures that business users in key industries such as healthcare, legal and real estate can make a smooth transition to hosted messaging.

## Compelling User Experience

Employees can instantly check messages from the phone, Web, e-mail or their smartphone. The optional voice-to-text option makes it easy to read and respond to messages without ever picking up the phone. With Kandy Business Voicemail subscribers don't need to turn to 3rd party consumer tools that put an organization's intellectual property at risk, Kandy Business keeps business relationships private and secure.

## Proven Platform

Kandy Business architecture is highly scalable, geo-redundant and can support even the largest deployments. Kandy Business offers the most comprehensive suite of Unified Communications (UC) software available today and is field-proven, with millions of mailboxes deployed.

Kandy Business Voicemail seamlessly blends traditional automated attendant services, voicemail and fax services with next-generation intelligent messaging services, including mobile messaging applications and speech-to-text services. Use only the most basic services or the full complement of capabilities, depending on the user's requirements. Only pay for the services you need.

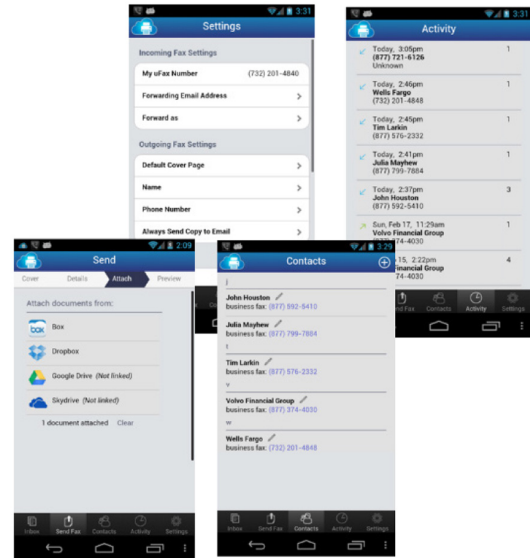
## Unified Voice Messaging

Advanced Voicemail

- Access via: traditional TUI, Web, speech, mobile client
- Transcription integration
- Robust notifications: MWI, SMS, MMS, email, pager
- Return call with rebound
- Enterprise groups with personal and system distribution lists
- Multiple greetings and "Zero-Out" option
- Real-time call screening
- Administrative and user self-service portals

## Visual Voicemail Apps

- No Dialing: One-touch to listen
- Voice-to-text transcription of voice messages
- Share messages via email and SMS
- Custom greetings, group greeting, individual caller greetings
- Unique find-me feature for fewer missed calls
- Option to integrate with Facebook: displays avatar and most recent status when call is received



## Automated Attendant - Virtual Receptionist

- Multi-level menu trees with time of day & holiday scheduling
- Dial by number and name directory
- Multiple hunt options to reach groups/teams
- Custom prompts and greetings
- Auto fax-detect with automatic conversion to PDF and delivery via email
- Easy browser-based what-you-see-is-what-you-hear set-up
- Leverages CommunicationsManager™ application to show real-time information, enabling a live receptionist to professionally answer calls on behalf of others

## Fax Messaging - Business Fax

- Send, receive and view faxes by email, on a smartphone, or the Web
- Send faxes using the smartphone camera (iPhone)
- Fax files from Dropbox, Skydrive, Google Drive, or Box cloud services
- Share faxes with others by forwarding via email
- Team faxing allows send and receive for up to 50 users on one account
- Fax encryption with password protection
- Scheduled delivery
- Professional cover page templates

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