

# Ribbon Provisioning & Portals

## Small/Medium Business User Interface

Allows SMB administrators to do their job easily and independently without the need to call the service provider

### Increase Customer Control While Reducing Costs When the Customer Gains Control, Everyone Wins

The Small to Medium Business User Interface (SMB UI) meets the management needs of the Small to Medium Business administrator. Usability and simplicity are the core elements that guided the creation of the SMB UI. By simplifying the overall management task, a small to medium business is able to take advantage of the benefits of the service provider's network via an easy-to-use, cost-effective capability.

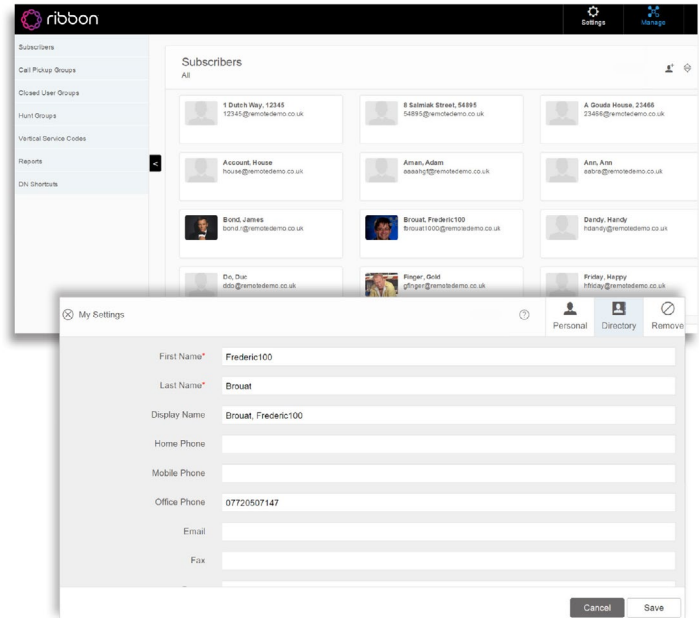
### Key Functions of the SMB User Interface

- Subscriber display
- Service creation, modification, and deletion
- Simplified group management
- Centralized address book
- Voice service feature management
- Automated network device updates
- Management reporting
- On-line help
- Brandable

### Ribbon Provisioning and Portals SMB User Interface Benefits

#### Service Providers

- Partitioning ensures that a customer's data cannot be viewed by other customers
- Branding using company logos and colors enhances an organization's brand recognition in the marketplace
- Passes control on to the customer, thus lowering costs
- Network device interface incorporates an extensive rules engine to improve success rates



#### Customers

- Simplified user interface reduces training and administrative costs
- Simple, not technical, messages clarify success versus error
- Non-telephony interface reduces the reliance on highly skilled and highly paid personnel
- Automatic assignment of key attributes and information streamlines management tasks
- Having an internal SMB Administrator reduces external communication costs and increases control

**Contact Us**

We are here to help. Let us know if you are interested in a quote or if you have any questions.