



Integration with Microsoft Skype for Business Server



Many organizations have taken advantage of low-cost bundled licensing to adopt Microsoft Skype for Business clients for instant messaging and presence. Ribbon Communications' makes it easy to leverage that investment to integrate real time communications into Skype clients without replacing existing infrastructure, buying a new IP-PBX or migrating to Skype for Business Server for voice services.

The Ribbon Application Server, operating in concert with C20 and CS 2100 Call Session Servers, allows business users to retain the same rich set of carrier-grade enterprise voice services they have today while simultaneously taking advantage of the Unified Communications services in Skype for Business. Robust integration assures that users can retain legacy TDM business phones as well as use IP phones (including legacy CICM devices as well as industry standard SIP phones). Get more, for less.

Integrated Services

Ribbon's carrier grade hosted voice services are complemented by unified communication capabilities in Microsoft Skype

- Skype can be integrated into existing infrastructure
- Business-critical voice remains on Ribbon platforms
- Voice features don't need to change
- Desktop experience is provided by Skype clients

Key Voice Features Enabled in Skype Client

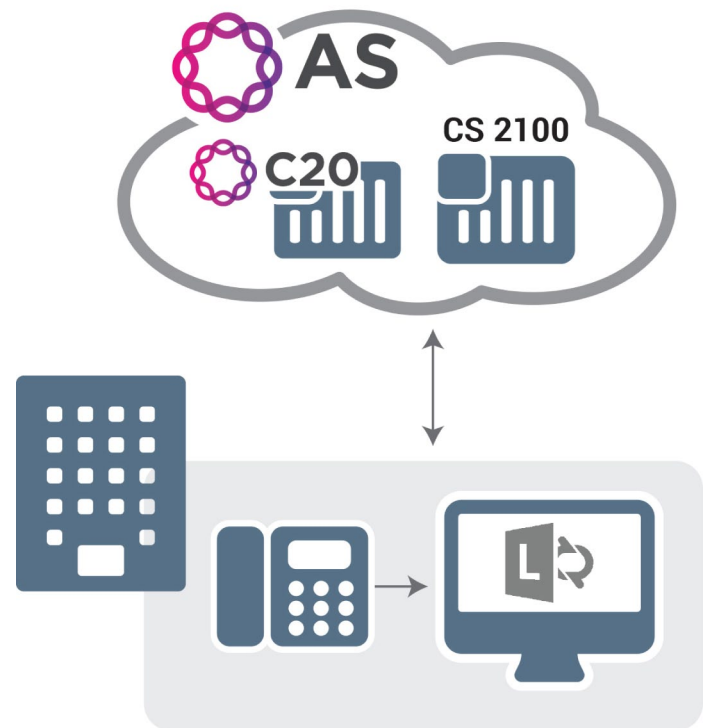
- Make call
- Answer call
- End call
- Hold/retrieve call
- Single step (blind) transfer
- Consultative transfer
- Deflect call

Solution Elements

- Microsoft Skype client unifies IM, presence, voice, video, screen share and conferencing
- Ribbon's reliable business-grade telephony (both inside and outside the enterprise)
- Remote Call Control (RCC) integration using SIP and TR/87 - no hardware gateways required

Service Provider Benefits

- Service providers remain the prime for voice processing, avoiding creation of additional enterprise communications islands and the operational challenges these present
- Offer businesses a cost effective way to make their employees more productive without CAPEX spend



Business Benefits

- The benefits of a fully hosted solution with Skype integration
- Ability to protect an existing enterprise voice investment
- Low-disruption model makes it easy to adopt to Unified Communications
- Ideal solution for job functions and enterprise infrastructure that are not well suited to soft-client only telephony
- Hosted telephony services are tightly integrated with Skype experience as well as operate independently
- No additional hardware required on enterprise site
- Removes requirement to further optimize the LAN/WAN for real time communications
- Users maintain existing telephone numbers/dial-plan

Supported Desktop Platforms

- Windows 7/8/8.1/10

Supported Communications Platforms

- GENBAND C20+AS
- GENBAND C2100+AS

Contact Us

We are here to help. Let us know if you are interested in a quote or if you have any questions.