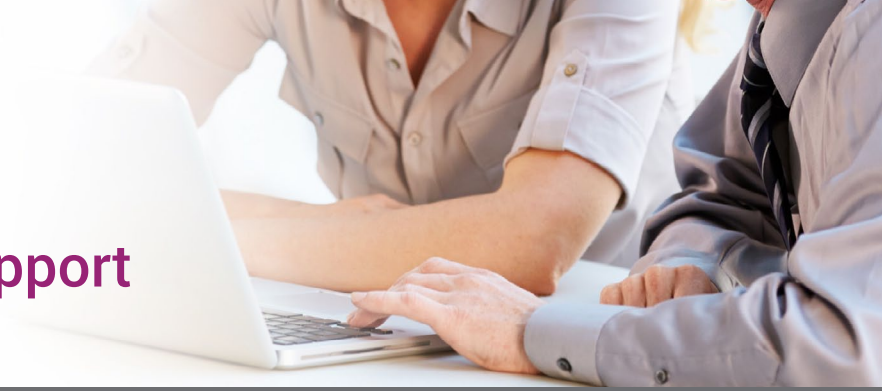




Managed Services: Remote Turn-Up and Support

For Network Edge Orchestration



Overview

The Ribbon Managed Services offering helps fill in operational execution gaps for UC service providers. Using a standard “build, operate, transfer” model, we’ll work with your business to identify key roadblocks delaying time to market, facilitating a faster path from idea to service/feature delivery.

One of the core components of our new Managed Services is Remote Turn-Up and Support.

Remote Turn-Up and Support from Ribbon

These remote services are designed to give communications providers the support needed when deploying new products and features. As part of the service, Ribbon will have a skilled technician on call to walk clients through processes related to service delivery and support through Network Edge Orchestration.

Now, service providers can scale delivery of new products and features without getting bogged down with complex technical problems during delivery. Even in the case that service providers can handle the majority of turn-up and support operations, Ribbon Managed Services can act as overflow regardless of the service in question.

How It Works

Whether it’s a complex installation or a matter of workload, Remote Turn-Up and Support Managed Services provide a great resource for communications provider technicians.

To take advantage of these services:

- Contact your Cloud2Edge Universal partner to order remote turn-up and support.
- Schedule an install with your customer for the service offer you’re deploying (Hosted PBX, SIP Trunking, etc.). You’ll be assigned a technician that will support your install.
- On the day of your install, our technician will be on the phone during the entire process, available to answer any questions, or assist in specific configuration settings. We’ll be available until installation is complete.

With Turn-Up and Support included in Managed Services, you get all the benefits of Network Edge Orchestration without the time-to-market delays that might occur due to complex installation processes.

[Contact Us](#)

We are here to help. Let us know if you are interested in a quote or if you have any questions.