

PRODUCT AND SERVICES BULLETIN

External Announcement



ISSUED: June 30, 2025

EdgeView Release 15.x End of Product Sale and End of R&D Support Notification

This bulletin serves as a notice that Ribbon Communications, Inc. ("Ribbon") is announcing the End of Product Sale (EoPS) and End of Support (EoS) dates for EdgeView Release 15.x software. Ribbon recommends that customers with active maintenance agreements upgrade to the latest EdgeView 16.x release software for continued software fixes and security updates.

PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Announces the date when a Product is no longer Generally Available for sale. The recommended software release information can be found on the Ribbon Support Portal .	June 30, 2025
End of R&D Support: Date on which the product will no longer receive software updates. RibbonCare, RTS' best effort' technical support, including access to SW upgrades, but without software patches, critical issue root cause analysis, or assurance of interoperability with other product releases (HW and SW), remains available for purchase. Please contact your Ribbon channel or account manager for the details.	July 31, 2025

FREQUENTLY ASKED QUESTIONS

Question	Answer
What action should be taken by customers?	Ribbon recommends that customers work with their Ribbon Account Manager(s) or Channel Account Managers to upgrade to the latest release, EdgeView 16.x.
How long will Release 15.x be available for download?	All customers with an active maintenance agreement can download Release 15.x software until the End of Support (EoS) date.
Where can I find the details of Ribbon's software support policy?	Ribbon's software release cadence and support policy, including its End of Product Sale and End of Product Support are on its website: https://ribboncommunications.com/company/company-policies/policies/product-life-cycle-policy

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties, which shall control conflicts. The above dates are for planning purposes only, and Ribbon reserves the right to change them with notice.