



Legacy voicemail systems don't offer many premium services but many organizations are quite surprised by the premium price they are paying for basic service contracts and ongoing support. Costs are rapidly escalating on platforms that are nearing end of life. Worse, existing messaging solutions are inefficient and not designed for today's mobile-centric workforce.

Kandy's Cloud Voicemail solution provides organizations with powerful messaging capabilities hosted in the cloud. Kandy interoperates with existing PBXs or IP-PBXs, extending existing investments while providing compelling new unified messaging services.

In many cases, organizations can move to a Kandy hosted model for the same or less than what they spend today on maintenance of their existing legacy messaging system. Kandy frees enterprises from the challenges and costs of buying, owning, operating, and lifecycle-managing their messaging platform.

The Kandy architecture is highly scalable, geo-redundant and can support even the largest deployments. It's field-proven, with millions of mailboxes deployed.

Cloud-based Voicemail Solution

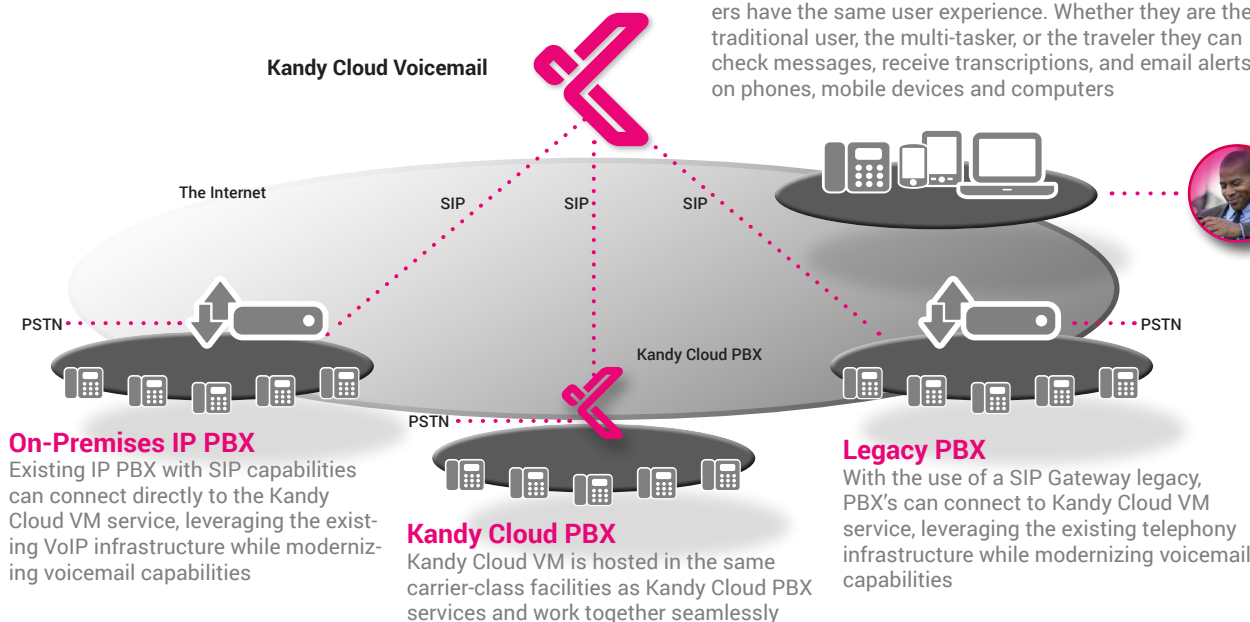
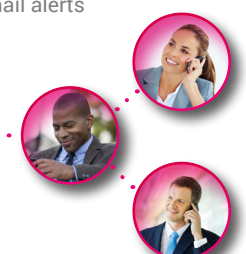
- Move to a pay-for-use model (OPEX)
- Delivers a better mobile user experience
- Integrates with multiple brands of installed PBXs
- Offers a flexible user interface
- Web-based portal for easy configuration

Kandy Voicemail Features at a Glance

- Access via: traditional TUI, Web or e-mail client
- Transcription integration option
- Robust notifications: MWI, SMS, MMS, email, pager
- Return call with rebound
- Enterprise groups with personal and system distribution lists
- Multiple greetings and "Zero-Out" option
- Administrative and user self-service portals

User Experience

Regardless of how Kandy Cloud VM is implemented users have the same user experience. Whether they are the traditional user, the multi-tasker, or the traveler they can check messages, receive transcriptions, and email alerts on phones, mobile devices and computers



On-Premises IP PBX

Existing IP PBX with SIP capabilities can connect directly to the Kandy Cloud VM service, leveraging the existing VoIP infrastructure while modernizing voicemail capabilities

Kandy Cloud PBX

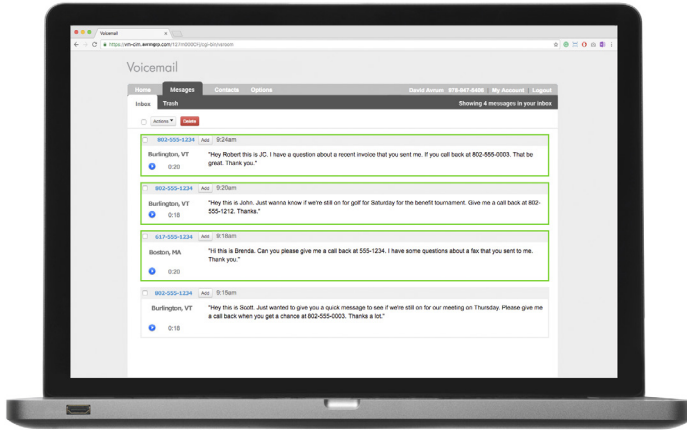
Kandy Cloud VM is hosted in the same carrier-class facilities as Kandy Cloud PBX services and work together seamlessly

Legacy PBX

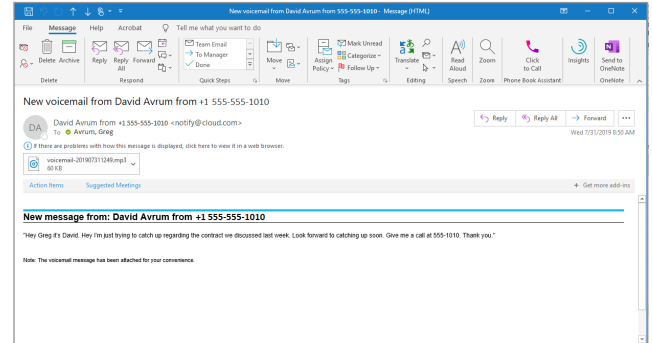
With the use of a SIP Gateway legacy PBX's can connect to Kandy Cloud VM service, leveraging the existing telephony infrastructure while modernizing voicemail capabilities

Access Voicemail From Anywhere

Employees can instantly check messages from the phone, web, or e-mail. The voice-to-text option makes it easy to read and respond to messages without ever picking up the phone. With Kandy Voicemail, subscribers don't need to turn to 3rd party consumer tools that put an organization's intellectual property at risk. Kandy keeps business relationships private and secure.



Kandy Voicemail Portal



E-mails with Transcribed Audio and an Audio Attachment

Voicemail Portal

- No Dialing: One-touch to listen
- Optional voice-to-text transcription of voice messages
- Define preferences and customize the user experience
- Add notifications in e-mail or SMS/text
- Custom greetings, group greetings, individual caller greetings
- Unique find-me feature for fewer missed calls

Kandy Cloud Voicemail is part of Kandy Business Solutions which is based on Ribbon Communication's carrier-grade technology.

Ribbon's technology is field-proven in over 1,000 service provider networks. Hundreds of millions of people depend on Ribbon solutions to stay connected.

For more information visit Kandy.io

www.rbbn.com

Copyright © 2019, Ribbon Communications Operating Company, Inc. ("Ribbon"). All Rights Reserved. v0819

Ribbon Communications is a registered trademark of Ribbon Communications, Inc. All other trademarks, service marks, registered trademarks, or registered service marks may be the property of their respective owners.