



Ribbon Connect for Microsoft Teams Direct Routing

Simplify Adding Phone System Services to Microsoft Teams

Organizations have already turned to Microsoft Teams for web meetings and file sharing; it's quickly become the hub for communications. Users and IT managers are now interested in taking the next step, to use Teams as the organization's phone system. Ribbon Connect for Microsoft Teams Direct Routing provides a frictionless way to add dial tone to Teams, enabling native Teams calling. Users can make or receive phone calls from anywhere on almost any device. Organizations can use Teams as their primary phone system or integrate it with existing PBXs/phones and contact centers to protect existing investments and business workflows.

Simplify Teams Phone System Deployments

Ribbon Connect for Microsoft Teams Direct Routing is a cloud-based service that securely connects new or existing phone lines, numbers and service plans to Microsoft Teams. Organizations can use it to make Teams their primary phone system or use it to enhance an existing PBX or Cloud UC experience. It's purchased on a per user basis so organizations can deploy it for everyone or a select number of employees. There's no hardware or software to buy, deploy or manage and IT won't be tied down doing upgrades or support.

Give Your Customers a Better Experience

More employees are working from home or on the road, by adding Phone System services to Teams, employees have one tool for communications – available on all their devices, from anywhere. More importantly, it makes employees more accessible and responsive to customers.

- Make and receive calls anywhere (internal or external calls)
- No need for special skills or training for deployment
- Customers see a business phone number not a personal mobile number



Make and receive phone calls as a native part of the Teams experience – desktop or mobile

Easy to Get Started

- Start with 1 or 50,000 users
- Integrate with existing communication systems
- Deploy in one location or globally

No hardware or software costs or one-time fees. Intuitive Web portal for adding users

Simple Per User Pricing

- Only buy for the employees that need Teams calling
- Won't disrupt existing dial tone contracts
- Affordable with no hidden costs

Pay only for what you use. Scale up or down as business needs change

Global Access

- Deployed in Microsoft Azure across 3 continents
- High-availability architecture
- Supports full end-to-end encryption and secure access control

Ideal for multi-national and security-sensitive customers

Drivers of Network Modernization in Strategic Industries

Make Teams users more productive

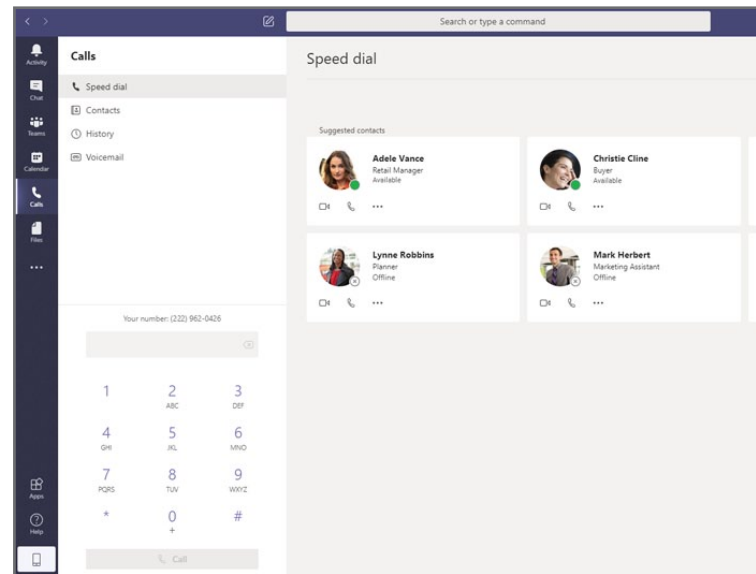
- Easy to use native Teams calling experience (desktop and mobile) – minimizes training and adoption issues
- Be more responsive; make/receive calls from anywhere with immediate access to company directory, presence, calendar, etc.
- Richer engagement; instantly convert from a simple phone call to a full video conference meeting

Preserve investments and business workflows

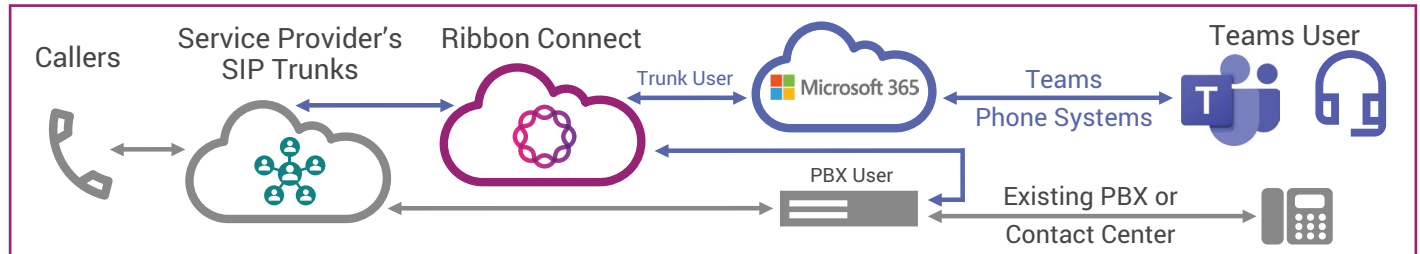
- Easily integrate with existing PBXs, contact centers or cloud UC services (and associated phones, devices, etc.)
- Maintain existing dial tone contracts and phone numbers
- Seamlessly migrate to pure Teams Phone System experience in the future

Minimize IT impact and overhead

- No specialized IT skills required – intuitive web portal eliminates Teams PowerShell configuration
- IT doesn't have to spend cycles deploying or supporting a separate communications client
- No hardware or software upgrades required – 100% cloud



Easily enable Microsoft Teams Phone System services on your desktop or mobile phone




From a trusted leader in real-time security

- Ribbon Communications solutions are already securing powerful communications networks across the globe
- Built with the latest cloud services technology to assure high availability
- Leveraging more than a decade of experience partnering with Microsoft on real-time communications integration
- Part of complete portfolio of solutions to securely connect Microsoft Teams communications

Take a Test Drive

- We make it easy to try the service and verify our claims
- Start the service with a 30-day, 25 seat pilot program, at no cost. Easily validate interoperability and demonstrate the value of the solution to decision makers and end users. Complete your assessment and rapidly add more users.
- There's no hardware or software to deploy - in minutes we can set-up accounts and have phone system services available to users

Contact Us  Contact us to learn more about Ribbon solutions.